



## Importance of Entering Facilities Trouble Tickets

In a recent discussion developing our Total Quality Roadmap the Facilities team was asked who our customer was, and we stated it was every person that works at Quonset Point. Unsatisfied with that answer, the facilitator re-phrased the question, and asked the group of 962 Supervisors again who directly received their product and required it to perform their daily work, with the thought this would narrow the field. I could not be more proud that the team of 962 Supervisors stuck to their initial answer that every person that walks through the gate is a 962 customer.

It is our mission to keep operations running safely and efficiently every single day. That covers a lot of ground as we navigate this period of tremendous growth; everything from building the new 220,000 SF 9C Facility, to ensuring your work and break space is clean/picked up.

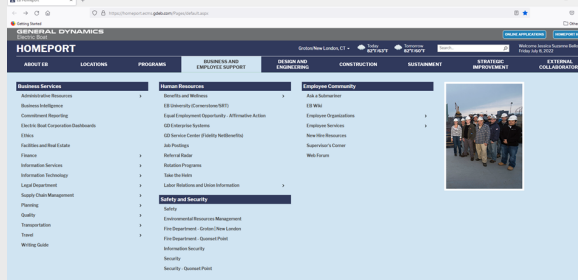
Over the last year we have been working with a new asset management software system to manage facility trouble calls. If utilized to it's full extent, it will assist us in the following:

- Reducing customer complaints by focusing on specific areas of concern
- Ensure we have appropriate spare parts
- Budgeting and prioritization for repeat issues
- Developing preventive maintenance programs in place to address issues
- Improved response time

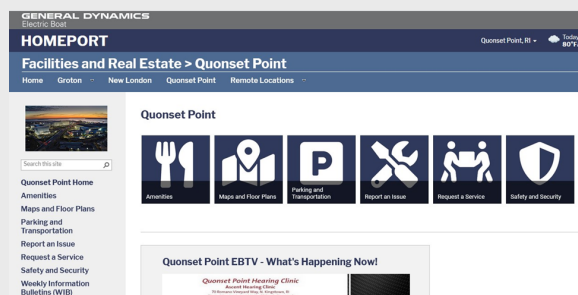
To accomplish this, we need your help in ensuring that we get input into the system. Examples of issues that require trouble calls: **Roof leaks, out of service welding equipment, swapping of electrical cables, and malfunctioning HVAC equipment.**

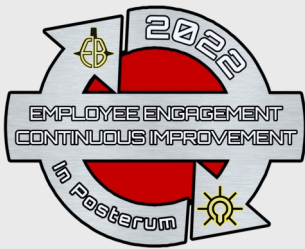
Instructions for entering trouble tickets is below, if you have any questions regarding this process, please do not hesitate to reach out to Kate Hill and she can walk you through the process. Again, we appreciate the input and utilizing this important tool to improve the Quonset Point Facility.

### From Homeport>Buisness and Employee Support>Facilites and Real Estate>Quonset Point

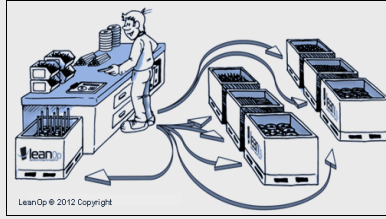


### Click on Report and Issue





## Continuous Improvement - Downtime Series - Motion



Do you ever find yourself constantly walking, lifting, reaching, bending, stretching, and moving about your work center? This might be the norm, but you could be suffering from the effects of motion waste. Motion is one of the 8 types of wastes in Lean Manufacturing and it's defined as any unnecessary movement of people, equipment, or machinery.

How many of these motions do you recognize from your workspace?

- Pulling a tool from its storage space and flipping it to orient it for use.
- Sifting through a toolbox for the right size wrench, or through a stack of files for the right folder.
- Walking to a community printer or fax machine.
- Shuffling through a pile of materials to get the right component.
- Picking up an item that was dropped on the floor.

Motion wastes are easily overlooked as a problem because we tend to assume that motion is just part of the job. However, unnecessary motion should never be part of the job because these motion waste adds up and could have some negative effects within your business. For example, it could lead to reduced productivity because you could have people walking around unnecessarily to get a job done.

So what can you do to eliminate motion waste in your area:

- Organizing your workspace (5S)
- Streamlining the process
- Single minute exchange of die (SMED)

**Do YOU have any ideas on how to reduce motion in your area?**

**Have a process improvement idea, or simply just want a board to bounce ideas off? Discuss your idea with your Supervisor. If additional resources are required for implementation, your Supervisor can contact Crystal Sherman at csherman@gdeb.com.**

## MDU (Management Development University)

This program is to establish a participant pool for future consideration for positions as supervisors and/or acting supervisors. The program will provide participants with exposure to program essentials such as time management, stress management, leadership skills and insight into the role/responsibilities of a supervisor. Upon successful completion of the program, participants will possess a better understanding of the role of a supervisor and be better aligned for consideration for permanent placement in a posted Supervisor position. Completion of the program does not guarantee a Supervisory position. The program will last about nine weeks. The program will have four weeks that will consist of 3 hours **on employees own time** and training attendance is required.

### APPLICANTS:

- Must want to be a future leader at EB/QP
- For hourly and salaried non-exempt employees: must possess 1 year of experience at Electric Boat in
- Must currently be an EB/QP employee, preferably with core trade experience
- Must possess high school, GED or equivalent preferred
- Received fully satisfactory performance rating for last two reviews
- No discipline for past 12 months
- Must be willing to attend 3 hours for four weeks of unpaid training
- **Attendance at one of the information sessions (on your own time) is required in order to be eligible to apply**

	Wed. Jul 13		Wed. Jul 13		Wed. Jul 13
1st Shift	3:15 - 4:15PM	2nd Shift	2:15 - 3:15PM	3rd Shift	7:40 - 8:40 AM
	B60 Cafeteria		B60 Cafeteria		B60 Cafeteria

**\*Completion of the program does not guarantee a supervisory position.**

## **Instructor Spotlight**

### ***Getting to know the training instructors at Quonset Point***



#### **Raymond Carlos**

Current position: Pipefitting Instructor

Years worked at EB: 20 years

Years worked as an EB Instructor: 5 years

#### **What motivates you to work hard every day?**

Being able to give the new hires a helping hand and to get them ready for their future here at Electric Boat.

#### **Do you hit the snooze button or wake up immediately?**

Most of the time I wake up before the alarm even goes off.

#### **What career advice would you give to your younger self?**

To come to EB earlier on in life so that you have more of an opportunity to experience different fields within the company.

#### **If you could only eat one meal for the rest of your life, what would it be?**

Anything breakfast. Preferably at a buffet so I can have a little bit of everything.

#### **What are you the proudest of (work related or not)?**

Having two children that work at Electric Boat.

#### **What's your favorite way to spend a day off?**

Relaxing and riding around on a side by side or an ATV.

#### **What is your favorite movie(s)?**

No movies.

#### **Do you have a bucket list? If so, what's at the top?**

No bucket list but I would like to retire and enjoy life.

#### **Do you live by a piece of advice or motto?**

Try to do your best every day.

#### **What's your favorite music/musician?**

AC/DC. Anything rock and roll.

#### **What's the first step you take when trying to achieve a new goal?**

Research it first.

#### **Do you have any unique/special skill(s) that not many people know about you?**

One of my hobbies which is mechanical work.

#### **If you could change one thing about the world today what would it be and why?**

The leadership of our country to care more about the people.

#### **Is there anything that you couldn't live without?**

Family and friends.

#### **What are your pet peeves?**

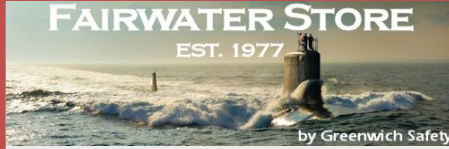
To see someone who is working but isn't really giving it their all.

#### **One thing that's on you at all times (carry/wear)?**

My hair.

#### **Favorite quote:**

"Do it right the first time."



- **JUST ARRIVED - Seawolf 25th Anniversary Coins!**
- See fairwater.com for custom merchandise ordering
- Brand new COLUMBIA Class Apparel—While supplies last!
- Come in and check out our youth apparel section now!

Hours of Operation

7:30 am to 4:00 pm

7 am on Wednesdays 7/6, 7/13, 7/27



**Quonset Point Weekly Safety Briefing 07/10/22 – 07/16/22**

**200%**  
ACCOUNTABILITY

A significant injury on or off the job can affect every aspect of your life.

Brief. Plan. Execute.

Think before you Act.



**GENERAL DYNAMICS**  
Electric Boat

Policy Statement # 13: Electric Boat Corporation has established Occupational Health and Safety as the Company's Number One Priority.

Week 29

**COVID Vaccines available in the Dispensary every Friday from 8:00am to 4:30 PM. No Appointment required.**

# Blood Drive!

Tuesday -Thursday



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**Rhode Island Blood Center**

**PLEASE OBEY ALL TRAFFIC SIGNS AND MARKINGS IN EB PARKING LOTS**